

WARRANTY

Limited Warranty:

Sunrise Systems Inc. warrants for a period of one (1) year from the date of delivery to Buyer that the Product will be free from defects in materials and workmanship when installed and operated in accordance with the product specifications and manuals.

Claims Procedure:

Warranty claims hereunder should be submitted in writing by post, fax, or email, and must recite the nature and details of the claim, the date on which the cause of the claim was first observed, and the model number and serial number of the Product concerned. A Return Material Authorization (RMA) will be issued. Materials returned for warranty service must be shipped freight prepaid and must be accompanied by a printed copy of the RMA and the RMA number must be displayed on the outside of the shipping carton.

Services:

Upon receipt of an RMA shipment, Sunrise Systems, Inc. will evaluate the materials and, subject to the exclusions listed herein, will repair or replace at its option such materials as it deems necessary to restore the materials to operational condition in accordance with published specifications and internal standards. Sunrise Systems, Inc. will perform warranty repair or replacement services as promptly as possible and will return the materials by prepaid surface freight within the continental United States. During the term of the Limited Warranty, Sunrise Systems, Inc. will provide telephone technical support to Buyer at no charge in connection with diagnosing faults, removing, and replacing subassemblies. Unless Buyer has a paid-up on-site service contract in force, Buyer is responsible for providing competent labor to perform all on-site diagnosis and servicing procedures required to identify and replace defective subassemblies.

Exclusions:

This Limited Warranty is void if Product is not installed and operated in accordance with the Product specifications and manuals or if Product is modified after delivery except as may be specifically authorized by Sunrise Systems, Inc. Product is not weather resistant or suitable for exterior applications unless so stated in written product specifications furnished by Sunrise Systems, Inc. at the time of order. Accidental damage, cosmetic damage, and damage caused by vandalism, lightning, or other environmental stresses exceeding ratings is not covered by this Limited Warranty.

Disclaimer:

The Warranty recited herein is in lieu of all other warranties, expressed or implied, which are hereby disclaimed and excluded by Sunrise Systems Inc., including without limitation any warranty of merchantability or fitness for a particular purpose or use and all obligations or liabilities on the part of Sunrise Systems Inc. for damages arising out of or in connection with the use, repair or performance of the Product. This Warranty is granted solely to the Buyer and all claims hereunder must be made by Buyer. Buyer's sole remedy for liability of any kind by Sunrise Systems, Inc., including liability for negligence, with respect to the Product shall be the



repair or replacement of any defective materials returned to Sunrise Systems Inc. as provided for herein. In no event shall Sunrise Systems Inc.'s liability include any special, indirect, incidental or consequential losses or damages allegedly attributed to the use or misuse of this Product.

Uniformity:

Sunrise Systems, Inc. guarantees LED color uniformity within a sign, but cannot guarantee exact LED color matching across multiple signs. If multiple signs are ordered that require exact color matching on all units lead time on such projects will be doubled.